VENTURA COUNTY AREA AGENCY ON AGING
ADVISORY COUNCIL MEETING

September 13, 2017
9:00 a.m. to 10:30 am *
Area Agency on Aging Advisory Council Center
646 County Square Drive, Ventura

AGENDA

9:00 a.m.
1. Call to Order and Agenda Review
   Toni Olson
2. Pledge of Allegiance
   Toni Olson
3. Approval of Area Agency on Aging Advisory Council Minutes of July 12, 2017 (page 1)
   Toni Olson
4. Public Comments
   Procedure: The public is welcome to comments. All comments not related to items on the agenda may be made at the beginning of the meeting only. Comments are limited to three minutes per person.
5. Consent Agenda Items
   5.1 Legislative Committee Report from July 12, 2017 (page 5)
   5.2 Outreach Committee Report from July 25, 2017 (page 7)
   5.3 Health Issues Committee Report from July 18, 2017 (page 9)
   5.4 Senior Nutrition Committee Report from July 17, 2017 (page 11)
   5.5 Livable Communities Report from July 12, 2017 (page 15)
   Toni Olson

DISCUSSION ITEMS/PRESENTATION/MOTION

6.1 VCAAA Year End Report for FY 2016-2017 (see separate handout)
   Brian Murphy
6.2 VCAAA Program Highlight – Information, Assistance and Referral Program (see separate handout)
   Monique Nowlin
   Marcy Sherbok
   Victoria Jump
6.3 Senior Nutrition Action Council (SNAC) Update
   Victoria Jump
6.4 Federal and State Budget Update and Impact on Services for Older Adults
6.5 VCAAA Outreach Efforts and Strategy – Interactive Advisory Council and Public Activity
   Monique Nowlin and Jannette Jauregui

INFORMATIONAL ITEMS

7. Advisory Council Meeting Schedule for FY 2017-2018 (page 19)
   Victoria Jump
<table>
<thead>
<tr>
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<th>8. Other Committee Meetings:</th>
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<tbody>
<tr>
<td></td>
<td>a. California Senior Legislature Update</td>
<td>June</td>
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<td>b. Triple A Council of California Update</td>
<td>Glasmeier</td>
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<td>9. Comments from the Chair</td>
<td>Toni Olson</td>
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<td>10. California Commission on Aging Age Watch from July and August 2017</td>
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<td>11. VCAAA in the News</td>
<td>Toni Olson</td>
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<td>12. Other Business</td>
<td>Toni Olson</td>
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<tr>
<td>10:30 am</td>
<td>13. Adjournment</td>
<td>Toni Olson</td>
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The next meeting will be:
Wednesday, November 8, 2017 (9:00 am – 10:30 am)
Area Agency on Aging Advisory Council Center
646 County Square Drive, Ventura

Individuals who require accommodations for their disabilities (including interpreters and alternate formats) are requested to contact the Area Agency on Aging staff at (805) 477-7300 at least three days prior to the meeting.
VENTURA COUNTY AREA AGENCY ON AGING
ADVISORY COUNCIL MEETING MINUTES
Advisory Council Center
646 County Square Drive, Suite 100
Ventura, CA 93003
July 12, 2017

Advisory Council Members Present
David Birenbaum (Supervisiorial Appointee)
Smita Dandekar (Supervisory Appointee)
Jay Evans (Camarillo COA)
Sandra Fide (Moorpark COA)
Karen Gorback (Thousand Oaks COA)
Rose Gossom (Supervisory Appointee)
Lori Harasta (Ventura COA)
Sylvia Stein (Service Provider)
Donald Todd (Focused Population)
Lawrence Hartmann (CSL)
Suz Montgomery (Ventura CFS)
Bill Nugent (Ojai COA)

Antoinette Olson (Simi Valley COA)
Clark Owens (Oxnard COA)
Marcy Sherbok (Focused Population)
Alice Sweetland (Oxnard COA)
Sue Tatangelo (Focused Population)
Robert Taylor (Camarillo COA)
Vicki Tripoli (Moorpark COA)
Bill Witt (CSL)

Advisory Council Members Absent
Cleo Anderson (Focused Population)
Dani Anderson (Focused Population)
June Glasmeier (CSL)
Nancy Healey (Thousand Oaks COA)

Bill Cunneen (Supervisory Appointee)
Nick Fotheringham (Immediate Past Chair)
Deirdre Daily (Ojai COA)
Neill Spector (Simi Valley COA)

VCAAA Staff Present
Monique Nowlin
Marleen Cannif
Brian Murphy
Jason Sagar

Katharine Raley
Christine Voth
Shaunese Southward
Jaclyn Zaragoza

1. Call to Order and Review of Agenda - The meeting was called to order at 9:01 a.m. by Chair Toni Olson (Simi Valley COA).

2. Pledge of Allegiance – Lori Harasta led the Pledge of Allegiance. A quorum was present.

3. Approval of Area Agency on Aging Advisory Council Meeting Minutes - The minutes of the May 10, 2017, meeting were approved. (Evans/Gossom/Passed).

4. Public Comments – Martha Navarrete, Director, Santa Clara Valley Hospice –Ms. Navarrete provided an overview on the history of the organization, the services they provide and the clients they serve.
Janine Dykstra, Project Understanding – Ms. Dykstra provided an overview of a senior food delivery program she stated was under the auspices of VCAAA. There were several questions regarding the nature of the relationship between VCAAA and this food delivery program that Ms. Dykstra could not answer. Toni Olson requested Brian to look into this program and provide clarification to the Advisory Council at a future time.

Lori Harasta – RSVP Bone Builders is conducting a research study to get Bone Builders approved to be an evidence based program and needs. To do this they need volunteers 60 plus; she brought flyers. She also mentioned the Stand Down for Homeless Veterans at the end of the month. Lastly, she mentioned a Marie Calendars Fundraiser on 7/19 to support veterans. Donald Todd also provided information on the Stand Down event.

Smita Dandekar, Certified Yoga Therapist – Ms. Dandekar provided an overview on yoga therapies as an alternative and stated there are disease specific therapies.


6. Discussion Items/Presentation/Motion

6.1 Seniors & Technology – Roundtable Discussion. Supervisor Linda Parks provided an overview of the upcoming Senior Summit on 10/21/17. This year’s Summit titled, Seniors in the Digital Age: Don’t Be A Dinosaur in a Tech Savvy World, will focus on technology and how seniors can use technology to their advantage. Supervisor Parks also went over the survey she has employed to get feedback from the seniors in Ventura County to find out what workshops she should offer this year.

6.2 Ratification of Executive Committees Approval to approve $3,918.75 in Title III-C funds to Brenda’s Casamia Restaurant and Catering in Piru to cover additional senior nutrition meals served in FY 2016-17. (Evans/Tripoli/Passed).

6.3 VCAAA Nominating Committee Report and Election of One (1) Service Provider for FY 2017-2019. (Olson/Tripoli/Passed).

6.4 Launch of VCAAA new website. Marleen Canniff provided a demonstration of the new website to the Advisory Council.

6.5 Dementia Friendly Ventura County. Christine Voth provided a report to the Advisory Council regarding the efforts to date of the DFVC Committee.
7. **Advisory Council Meeting Schedule**. The meeting schedule for FY 2016-2017 was included for informational purposes.

8. **Other Committee Meetings** – Bill Witt and Larry Hartmann provided an update on the California Senior Legislature, including reiterating that CSL is in financial distress.

9. **Comments from the Chair** – Toni Olson congratulated Sylvia Taylor-Stein for receiving a Champion Health Award from Pacific Business Times. Additionally, Ms. Olson reminded everyone to check on the seniors in their lives and their senior neighbors because of the hot weather.

10. **Other Business** – None.

11. **Adjournment** – the meeting was adjourned at 10:38 a.m.
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TO: VCAA Advisory Council Members

FROM: Bob Taylor, Chair

DATE: September 13, 2017

SUBJECT: Legislative Committee Report from July 12, 2017

Legislative Committee Members Present (9)
Bob Taylor (Camarillo COA) - Chair
Sylvia Taylor-Stein (Service Provider)
William (Bill) Witt (CSL)
Sandra Fide (Moorpark COA)
Suz Montgomery (Ventura COA)
Larry Hartmann (CSL)
Marcy Sherbok (LGBT Focused Population Seat)
Donald Todd (Veteran Focused Population Seat)
Sue Tatangelo (Family Caregiver Focused Population Seat)

Legislative Committee Members Absent (4)
Bill Cunneen (Supervisory Appointee)
Neill Spector (Simi Valley COA)
June Glasmeier (CSL)
Nancy Healy (Thousand Oaks COA)

VCAA Staff Present (2)
Monique Nowlin
Katharine Raley

Guests (0)
None

1. Call to Order – The meeting was called to order at 10:46 a.m. by the Chair, Bob Taylor. A quorum was present.

2. Welcome and Introductions – None.

3. Public Comments – None

4. Election of a Chair for the 2017-2018 Committee – Bob was elected to Chair the Legislative Committee once again.
5. **HICAP/SHIP Funding Update** – Kathy stated there is a potential 100% federal cut in HICAP funds for FY 2018-19. She further stated that she doesn’t think there will be any action taken at this juncture and she will continue to focus on educating the legislature on the benefits of HICAP and what the program does. Kathy also said that the Legislative Committee can help by individually writing their local representatives and encouraging them to support maintaining funding for HICAP.

6. **California Senior Legislature (CSL) Update** – Bill provided an overview of the CSL activities, including speaking about the May 11th Senior Rally. Kathy offered to promote CSL at her events. Monique stated she would see if VCAAA could promote CSL at Agency Outreach events. Suz asked for a list of senior focused legislation. Sylvia suggested that Bill, Larry and June track their volunteer hours and tout them as money saved by their volunteer hours served.

7. **C4A (California Association of Area Agencies on Aging) Legislative Proposals Update** – Monique provided an update on AB 1200 (Cervantes) Aging & Disability Resource Centers and on AB 614 (Limon) Information & Assistance – Alzheimer’s Specialist. She stated that the Department of Rehabilitation and the California Department of Aging had expressed they would not be supporting either bill, which means that does not bode well for the Governor signing either piece of legislation. Monique added that Victoria Jump was in Sacramento educating state legislators and said governing bodies on the benefits of such legislation and attempting to aid in resolving their opposition.

8. **Other Committee Involvement/Notification** – There was no discussion about working with the other Committees on any specific projects.

9. **Next Meeting Date** – Next meeting is September 13, 2017

10. **Adjournment** – The meeting was adjourned at 11:26 a.m. by the Chair, Bob Taylor.
TO: VCAAA Advisory Council Members

FROM: Jannette Jauregui, VCAAA Staff

DATE: July 25th, 2017

SUBJECT: Outreach Committee Report from July 25th, 2017

Committee Members Present
Bob Taylor
Dr. Karen Gorbac
Clark Owens

Committee Members Absent
Cleo Anderson
Nancy Healy
Rose Gossom
Bill Cuneen
Neill Spector

VCAAA Staff Present
Jannette Jauregui
Monique Nowlin
Aracely Garcia

Guests
None

1. Call to Order – The meeting was called to order at 9:06 a.m. by committee chair, Bob Taylor.

2. Welcome and Introductions – Bob introduced and welcomed new committee member Clark Owens.

3. Public Comments No public comments.

4. Upcoming Outreach Events and Evidence Based Classes - Jannette provided an update of the most recent events the VCAAA has participated in, including three on Saturday, July 22nd – two of which were in Oxnard with the other in Piru. Jannette also notified the committee that a working outreach calendar has been created that will be soft copied to all committee members in three-month increments to help encourage committee members to participate in outreach events in the cities in which they live. Bob suggested sharing the calendar at the next Advisory Council meeting, again in three-month increments. Jannette and Monique agreed this might best be fit for Jannette’s outreach update/video presentation during the September meeting. Bob also mentioned
an upcoming event in Camarillo. He said he would pass any information he has on to Jannette for possible VCAA participation. Karen suggested the benefits of broadcasting and/or livestreaming the Advisory Council meetings on local access television as well as on the VCAA website. Monique said she would discuss that option with Victoria and will follow-up during the September committee meeting.

5. **Discussion of Outreach Priorities for FY17-18** – Bob mentioned an increase in awareness of outreach activities for other Advisory Council members to help with staffing agency tables at events.

6. **Discussion of VCAA publications** – Jannette mentioned that a few new publications and handouts are in the works and asked committee members in attendance if they would be interested in a special meeting in August to review one or more of the projects. Clark and Bob agreed. Karen said she would defer to Bob’s opinion on each publication.

7. **Other Committee Involvement/Notification** – Karen discussed her involvement in the Livable Communities committee, and shared a story that she provided to members of the committee. The story focused on a man from the Thousand Oaks area who is a retired teacher with a pension who applied as a “seeker” to the HomeShare program. Karen said he filled out all of the necessary paperwork and that paying for rent was not an issue, however he never heard back from the HomeShare staff. Karen expressed concerns related to the program’s low numbers and responsiveness. Karen also referenced the transportation methods available to seniors and that she had no idea there are so many options. She would like to assist in getting the transportation flyers distributed to the Conejo Valley. Bob mentioned that the Legislative Committee hasn’t been able to discuss much because of “too many unknowns” with the budget and funding. Bob also mentioned that the Optimal Aging Committee is working on a photo contest that will be discussed in more detail at the September Advisory Council meeting.

8. **Next Meeting Schedule** – The next meeting is scheduled for Sept. 26th, 2017, from 9:00 a.m. – 10:30 a.m.

9. **Adjournment** – The meeting was adjourned at 9:42 a.m. by chair, Bob Taylor.
TO: VCAAA Advisory Council Members
FROM: Sue Tatangelo, Chair
DATE: July 18, 2017
SUBJECT: Health Issues Committee Meeting Report from July 18, 2017

**Members Present**
Jay Evans (City of Camarillo)
Lori Harasta (Ventura COA)
David Birenbaum, DDS (Supervisory Appointee)
Smita Dandekar (Supervisory Appointee) – via phone
Sue Tatangelo (Family Caregiver Representative)

**Members Absent**
Cleo Anderson (Behavioral Health Representative)
Bill Cunneen (Supervisory Appointee)

**VCAAA Staff Present**
Victoria Jump
Monique Nowlin
Dina Ontiveras
Patti Jeager

**Guests**
John Madrigal, NurseCore
Bonnie Subira, CMH

1. Welcome and Introductions
2. Public Comments. Lori Harasta provided a flyer relating to a Dine In Fundraiser to support veterans on July 19, 2017 from noon to 9 pm.
3. Review and Approval of minutes from meeting held on May 16, 2017 (Evans/Harasta/Passed). Sue Tatangelo abstained from voting.
4. Report of Advisory Council Member Participation on Committee for FY 2016-2017. The report was included in the packet but the committee wasn’t sure why it was included so it was not discussed.
5. --Election of New Chair for the Committee for FY 2017-2018. Sue Tatangelo was elected chair of the committee for FY 2017-2018 (Harasta/Evans/Passed)
6. Reports related to Objectives
   a) Dementia Friendly Ventura County (Obj. #6) Staff provided a brief update of activities and spoke of the recent grant that was submitted to the Administration for Community Living in collaboration with the Alzheimer’s Association. If chosen, the grant is a 3 year, $1 million dollar project that would increase access to services and information for people with Alzheimer sans related dementia. Several members of the Dementia Friendly team wrote letters of support on behalf of the grant. If not
selected, there are still items that the committee can work on that make sense to do.

b) **Fall Prevention and Fitness Classes (Obj. #7 and 8):** Dina Ontiveras provided a recap of classes the VCAA has conducted this year. The committee had a robust discussion relating to the data that was being collected and was being reported to Ventura County Elder Fall Prevention coalition. Staff will provide this data to the health issues committee on a regular basis. Some members of the committee were unaware of the full scope of what that Elderly Fall Prevention Coalition committee did, what the overall fall prevention program is and how the Evidenced Based Health Coalition housed at the Camarillo Health Care District work on sync to provide a countywide program. For transparency purposes VCAA staff is committed to reviewing what/how VCAA reports data so that it is clear how it all fits together.

c) **Update on Fall Prevention Forum to be Held in September** – Monique Nowlin provided the update on the event that has been scheduled for the Simi Valley Senior Center.

d) **Update on food programs.** Patti Jaeger provided an update. The committee discussed Food Share’s commodity program including efforts to get a new pick up location established in Camarillo. Staff expressed concern that there wasn’t an option for social service agencies to enroll their clients, pick up the food and make the delivery which is critical for many seniors.

e) **Update on State Legislation – AB 614 and AB 1200.** Staff provided an update on both bills, what they would do it funded, and also where they are in the legislative process.

5. **Discussion of Projects Related to Committee Objectives - Health Symposium for Faith Based Leaders.** The meeting is in the process of being scheduled so the discussion was tabled in this items.

7. **Information Items and Next Steps for the committee:** Several articles were attached which committee members appreciated. This led to a discussion about committee goals needing to be looked and expanded to include Alzheimer’s and related dementia and diabetes. It was suggested one action item could be bringing back Dr. Birnbaum’s idea for mini community panels on very specific topics (such a diabetes). Bonnie Subira shared that there are several successful models that we piggyback on or use. The committee should look at what else is happening and be creative and link to other efforts. Sue mentioned that the whole integration of care on many levels has been the focus nationally and it’s something we could incorporate in the committee. Compassionate care and advanced health care directives were discussed.

8. **Activities/notifications of relevant activities occurring in other committees**

9. **Next Meeting:** Tuesday, September 1, 2017, from 1 PM to 2:30 PM, VCAA’s Garden View Room.

10. **Adjourn.** The meeting adjourned at 2:25 PM.
TO: VCAA Advisory Council Members

FROM: Vicki Tripoli – Chairperson

DATE: July 17, 2017

SUBJECT: Senior Nutrition Committee Report from July 17, 2017

Senior Nutrition Committee Members Present
Jay Evans (Camarillo COA)
Rose Gossom (Supervisory Appointee)
Toni Olson (Simi Valley COA)
Alice Sweetland (Oxnard COA)
Donald Todd (Veterans Representative)
Vicki Tripoli (Moorpark COA) – Chairperson

Senior Nutrition Committee Members Absent
Deirdre Daly (Ojai COA)

VCAA Staff Present
Marleen Canniff
Patti Jaeger
Brian Murphy

Guests – Suzanna Colwell and Gregory Seymour, Simi Valley SNP Service Providers

1. Call to Order – Chairperson Vicki Tripoli called to order the meeting at 10:00 a.m. A quorum was present.

Welcome and Introductions

2. Public Comments – none

3. Approval of Minutes from the 5/15/2017 and 6/19/2017 Meetings – Approval of the minutes from both prior meetings passed unanimously.

4. Meal Count and Cost per Meal Year-to-Date – VCAA meal sites served 207,300 meals year to date, which is 94% of the amended contracted amount and 100% of the original contract amount. While 19,196 meals were served in June, we saw a 0% increase from last month’s meal counts with the same number of service days in the month. The average number of congregate meals served per day grew from 270 in May to 271 in June and the average number of home-delivered meals per day grew from 521 to 526. Jordano’s-supplied meal count was 16,565 for the month, and the non-Jordano’s meal count was 2,633. While VCAA’s budgeted food cost is $4.00 per meal, Jordano’s-supplied food cost year to date is at $3.92. Staff noted that the food cost per meal has been held under the budgeted $4.00 for most of the year. The FY17-18 prices are
currently expected to increase by about 1%, which would bring the cost per meal to $3.96. Staff will research the impact of new menu items on this cost per meal and report this information when available to the committee.

5. Augmented Home-Delivered Meal Program – As of June 30, 2017, there are no waitlists under the VCAA Congregate or Home-Delivered Meal programs.
   a. ARCH HDM Program Status – Gold Coast Health Plan ARCH AAA-HDM program is currently serving 22 clients with home-delivered meals. A total of 1,819 meals were served to date. The program is expected to end in August when funds are expected to run out.
   b. State General Fund Home-Delivered Nutrition Services Program Status – Title IIIC-2 OTO funds were discontinued for FY17-18.

6. SNP Donations – Fiscal Year End
Staff reported the donation/program income amounts of each SNP meal site for the third quarter of FY1617. The Congregate (C1) Program has an average total of $1.17 in donations per meal, while the Home-Delivered Meal (C2) Program has $0.71 in donations per meal, totaling $0.86 in donations per meal for both programs. The donation total for FYE1617 is $178,036.

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<th>C2 Donations</th>
<th>C2 Actual Meals</th>
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**TOTALS:** $81,824 | 69,674 | $96,212 | 136,347 | $178,036 | 206,021*

*Total Actuals exclude the Aggregate Wasted Meal count.

7. Senior Nutrition Action Council Update (S.N.A.C.) - At the July 11 SNAC meeting, the board agreed to expand the organization's mission to provide support for the VCAA programming in general including, housing, transportation, legal services, nutrition, health services, and many other senior services in demand in Ventura County. The committee also discussed that SNAC could help in supplying the funding to cover the $7 cost of a delivered meal to those individuals who fell in the non-senior gap. SNAC has not made a program-wide meal site distribution of funds since February 2016. The board will be applying for a SCAN Health Plan Community Giving grant this month.
8. **SNP Grant Funding Per Meal Reimbursement Policy** - SNP Committee members and staff discussed the interpretation of the original intent of the funding formula, as it pertains to funding of program costs per meal versus reimbursement of program costs per meal. The committee agreed to continue this discussion at the next SNP Committee meeting.

- Receivable: Staff will bring to the next meeting a report showing what the impact would have been per SNP service provider if reimbursement per meal had been based on the funding formula in FY1617. Staff will also report any clarification it receives with CDA about allowing for a reimbursement per meal policy and what CDA would accept as documentation for invoicing.

9. **Other Committee Involvement/Notification** – no reports.

10. **Other Business**
   a. **Farmers’ Market Coupons** – Patti Jaeger reported that most of the coupon booklets have been distributed to date, with the exception of Thousand Oaks, Midtown Ventura, and Simi Valley. Booklets at the remaining locations will be distributed in the coming weeks. Contact fliers were handed out with the coupons to inform recipients about how to apply for SNAP or Cal-Fresh.
   b. **Replacement Options for Salad** – Staff and members discussed local options to replace Boskovich, VCAAIA’s former lettuce supplier. Patti is working with Jordano’s and the meal sites to identify a workable solution so that the Home-Delivered Meal clients can once again receive fresh salads or other options for fresh produce.

11. **Future Meeting Schedule**
    The next SNP Committee Meeting is scheduled for **Monday, September 18, 2017, at 10 a.m.** in the Garden View Room 135.

    SNP Committee meetings are scheduled for the third Monday of each month at 10 a.m. (with exception of holidays and excluding August and December).
    - October 16, 2017
    - November 13, 2017
    - January 22, 2018
    - February 12, 2018
    - March 19, 2018
    - April 16, 2018
    - May 21, 2018
    - June 18, 2018

12. **Adjournment** – The meeting adjourned at 11:34 a.m.
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TO: VCAAA Advisory Council Members
FROM: Jay Evans, Committee Chair
DATE: July 12, 2017
SUBJECT: Livable Communities Committee Report from July 12, 2017

Committee Members Present
David Birenbaum (Supervisory Appointee)
Jay Evans (City of Camarillo)
Karen Gorback (City of Thousand Oaks)
Rose Gossom (Supervisory Appointee)
Lori Harasta (City of Ventura)
Antoinette Olson (City of Simi Valley)
Clark Owens (City of Oxnard)
Vicki Tripoli (City of Moorpark)
Sandra Fide (City of Moorpark)

Members Absent
Dani Anderson (Persons with Disabilities)
Deirdre Daly (City of Ojai)
Nick Fotheringham (Immediate Past Chair)

VCAAA Staff Present
Christine Voth
Jason Sagar

Guests
Margaret Heath, Goal Coast Transit

1. Welcome and Introductions. The meeting convened at 11:10 AM, following the Advisory Council meeting.

2. Approval of Minutes from March 8, 2017 (No meeting in May.) The minutes were approved and passed (Toni/Rose). New members, Clark, Sandra, Vicki, and Karen, abstained from voting because they were not present at the March meeting.

3. Election of Committee Chair for a new fiscal year (July 2017-June 2018). Jay was nominated to continue as the chair (Toni/Rose). He was unanimously elected.

4. HomeShare Program Update. There was no representative from HomeShare at this or the March meeting. Jay requested that henceforth the committee is provided with a statistical report of HomeShare's activities fiscal YTD, including the number of successful placements, failed placements, the number of persons
interviewed/screened, the number of persons on the waiting list, the number of providers and any other information pertinent to the program.

5. **Transportation Program Update.** Jason provided an update on the transportation program including Uber.

6. **ElderHelp Transportation Program (EHTP) Brochure.** Jason Sagar shared the draft of the revised EHTP brochure, and there was some discussion. Margaret Heath said in her 19 years with the Gold Coast; this was the most succinct and easy to read brochure she has seen.

7. **Review of Goals and Objectives for Livable Communities Committee.**

**Housing:** Christine reviewed the two objectives that were added during the public hearing for the Master Strategic Plan 2017-2018. Year 2, in March 2017. SEE ATTACHED WORKSHEET THAT WAS DISTRIBUTED AT THE MEETING.

**Housing Goal #1:** Vicki T. shared Moorpark is in the process of building two low-income housing complexes, and she did a presentation on Universal Design for the Moorpark Planning Commission. She said the commissioners were not familiar with Universal Design. She provided educational materials for them. Discussion: It is much easier to incorporate Universal Design into the original sign and building of the home instead of adding later. There needs to be a buy-in about including Universal Design in all levels of the decision-making process. Clark said advocates have tried for over 20 years to include Universal Design in local building codes.

**Aging in Place & Aging-Friendly Communities Goal:** Karen said housing developments need to be designed through the lens of livability. Jay said the concept of livability needs to be balanced with practicality. Karen suggested advocating with local elected officials and doing presentations on livability at senior centers. Lori wondered what the Outreach Committee might be doing to promote livable communities. Thousand Oaks is working on becoming an officially designated livable community by the World Health Organization. That city already has a senior adult master plan. The Village-to-Village program is also serving seniors in Thousand Oaks.

**TRANSPORTATION: Regarding B2.** Mobility Management Partners (MMP) offers a training program and appears to be more active in Eastern Ventura County per Margaret Heath.

Margaret suggested that MMP is encouraged to reach out to senior housing complexes and offer training.

8. **Information about activities of other Advisory Council subcommittees**

9. **Next Meeting:** Wednesday, September 13, 2017.

10. **Adjournment**
LIVABLE COMMUNITIES COMMITTEE MISSION STATEMENT  
(APPROVED AT THE MARCH 2017 MEETING)  
The Livable Communities Committee seeks to improve the quality of life for older adults and persons with disabilities by:  
- promoting the development of accessible and safe environments known as livable or age-friendly communities;  
- bringing awareness to issues related to transportation, housing, homelessness and related topics; and  
- creating an awareness of the importance of Aging in Place and promoting the importance of Universal Design.

Unless stated otherwise, the goals and objectives have been carried over from the previous year. The committee’s three goals involve housing, transportation, and Aging in Place & Universal Design.

Now is the time for the committee to review each objective and decide:  
1) Is it current? Does the need still exist? If not, what (if any) are new needs?  
2) Is it feasible? How will the committee accomplish the objective?  

GOALS – July 1, 2017, through June 30, 2020  
**Housing Goal:** Monitor the housing needs of older adults and persons with disabilities, especially those who are homeless, low-income or veterans, and develop recommendations for addressing those needs.  
**OBJECTIVES:**  
1. **NEW** Actively encourage the cities and the County to create a multi-generational environment incorporating Universal Design in all future housing developments thereby enabling seniors to age-in-place while meeting the needs of all residents regardless of their abilities.*

2. **NEW** Encourage and advocate for the development of strategies and collaborations that will ensure services and safe living options for homeless seniors in Ventura County, including veterans, and adults with disabilities. *

*Approved by Advisory Council at the public hearing for VCAA Strategic Plan Update FY 2017-18.

**Aging in Place & Aging Friendly Communities Goal:** Educate local government leaders and planning staff about the benefits of creating and adapting communities that
allow persons to age in place and experience age-friendly communities (as defined by the World Health Organization and AARP).

**NO OBJECTIVES DECIDED UPON**

**Transportation Goal:** Monitor the transportation needs of older adults and persons with disabilities and develop recommendations for addressing those needs. This goal will be accomplished by the following objectives:

**OBJECTIVES THAT MAY REQUIRE COLLABORATIONS:**

A1. Encourage communication among transportation service providers.
A2. Explore the use of alternate transportation modes such as driverless cars, Uber advance at senior centers.

**OBJECTIVES RELATED TO EDUCATION AND INFORMATION**

B1. Publish information about driver resources with Internet links. *Christine completed this project in July 2016 and has been on-hold awaiting VCAAA’s new website. The new website debuted this week. The list will have to be updated before being loaded onto the VCAAA website.*

B2. Help to educate seniors and persons with disabilities about how to use public and private transportation. *Is this already being done by Mobility Management Partners and other organizations?*

B3. Provide safety information about driving, seatbelts, pedestrians, and bicyclists. *This information is already available from other sources.*

B4. Research and recommend practical and affordable solutions for seniors and adults with disabilities who cannot afford public transit.
### Ventura County Area Agency on Aging
### Advisory Council Meeting Schedule

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Reminder - A conference call dial in is available for all committee meetings:
Dial in Number: (515) 739-1479, Access Code: 729620
*Meeting to follow Advisory Council Adjournment
Information and Assistance Annual Report FY 2016-2017

Additionally, in 2016, the VCAAA was designated as the seventh Aging and Disability Resource Center (ADRC) in California. That means as an ADRC, individuals can receive streamlined access to a myriad of services to help them maintain their independence in one stop; eliminating silo services and trips to multiple organizations.

The Information and Assistance program provides callers with information on senior and adults with disabilities services and resources available within the community, connects them to the services and opportunities that are available within the community and provides follow-up assistance to make sure their needs are met. Services offered are person-centered and specific to the unique needs of each individual caller.

The Information and Assistance team saw an increase in calls from FY 2015-2016 to FY 2016-2017 of 66.77%. With 12,750 documented calls in FY 2016-2017, this averaged 1062 calls a month.

Further, 2582 unduplicated people received assistance with hundreds more individuals that chose to remain anonymous. The average age of the caller was 69 years old, with the oldest being 98 years old and the youngest 16.

Callers to the Information and Assistance line included seniors, adults with disabilities and caregivers of seniors and adults living in Ventura County. To provide a frame of reference for the magnitude of individuals the Information and Assistance team serves, please note that Ventura County has a population of nearly 850,000 people and just this one VCAAA Information and Assistance line to call; the team also receives senior related calls from 211. Additionally, 6.03% of the callers were family members and caregivers living out of county or state calling and asking about resources, inquiring how to apply for public benefits, looking for resources, and calling to see if the Agency could check in with their family member to see how they are doing.
Some of the calls were also related to cases of suspected abuse including, self-neglect and financial abuse. The out of state calls came from Alabama, Arizona, Colorado, Hawaii, Idaho, New Mexico, Nevada, Ohio, Oklahoma, Oregon. Pennsylvania, Texas, Utah, Virginia, Washington and Wisconsin.

29% of the total callers were from the city of Ventura, followed by Oxnard at 24.63%. Piru came in at the lowest with less than 1% or 7 callers. 71% of the callers were female.

Payroll costs for Information and Assistance and staffing has declined as calls have increased. FY 2016-2017 payroll costs for information and assistance was $140,603 with 2.56 full time equivalent staff. The calls per full time equivalent worker has increased as well as average number of calls per day being recorded in our call center database.

Due to a decrease in staffing, outreach efforts were scaled back in FY 2016-2017 by 48%, however the actual events attendance was 12,726 people or 4,031 more people than FY 2015-2016. Average attendance per event was 192 in FY 2016-2017 versus 67 in FY 2015-2016. .79 of a fulltime worker was assigned to outreach activities in FY 2016-2017 and the duties expanded far beyond arranging and coordinating agency participation at health fairs, community events, etc. Since FY 2015-2016 with our hiring a dedicated Public Information Officer, the Agency has seen an increase in the community awareness of VCAA, of information and assistance and of VCAA services. Other outreach activities not captured in these numbers include docuvids, the Legacy publication (featuring active and engaged seniors) and other media and social media efforts, which have been substantial.

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<th>Year</th>
<th>per call cost</th>
<th>calls per FTE</th>
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<td>8.164719293</td>
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<td>FY 2015-2016</td>
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<td>1883.004926</td>
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<td>FY 2016-2017</td>
<td>$ 11.03</td>
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The type of events that the Information and Assistance staff attended were: senior services events, adults with disabilities events, health fairs, multi-cultural events, LGBT events, public service events, veterans events, community events, professional organizations.
California holds steady at No. 9 in AARP-SCAN Foundation LTSS rankings

California ranked 9th for the second time in the latest national long-term services and supports (LTSS) Scorecard released last month, which provides LTSS data to benchmark state performance, measures progress, and identifies areas in need of improvement. A project of The SCAN Foundation (TSF), AARP Public Policy Institute, and the Commonwealth Fund, Picking up the Pace of Change 2017: A State Scorecard on Long-Term Services and Supports for Older Adults, People with Physical Disabilities, and Family Caregivers (Scorecard) tracks all states’ progress toward improvement in five dimensions of the LTSS system. The latest results show limited progress in the delivery of LTSS, particularly in relation to the rapid growth of the older adult population.

California’s ratings are the focus of a follow-up brief from TSF. Picking Up the Pace of Change: California’s Results in the 2017 LTSS Scorecard looks at five areas of service delivery, including: 1) Affordability and Access; 2) Choice of Setting and Provider; 3) Quality of Life and Quality of Care; 4) Support for Family Caregivers; and 5) Effective Transitions. As shown below, California’s scores improved in two dimensions, dropped in two, and were unchanged on the fifth.

TSF concludes that California’s ranking among the top 10 performing states is due to the availability of “1) In-Home Supportive Services, California’s self-directed personal attendant program; and 2) new enacted laws that support working family caregivers.”

Despite this, the brief points out that rapid growth in the numbers of service-dependent elders and people with disabilities, combined with fewer informal caregivers in coming years, will require a more focused response to system improvements.

Excerpted from Picking Up the Pace of Change: California’s Results in the 2017 LTSS Scorecard. The Scan Foundation, June 30, 2017.

AGEWATCH is an occasional publication of the California Commission on Aging (CCoA) intended to inform, educate, and advocate. The CCoA is an independent state agency established in 1973 to serve as the principal state advocate on behalf of older Californians. The CCoA office is located at 1300 National Drive, Suite 173, Sacramento, CA 95834. (916) 419-7591 www.ccoa.ca.gov to Unsubscribe email coagewatch@gmail.com
Cheers to the ‘Age of Sharing’

Labels rub us wrong. They scratch our collars on shirts and waists on pants. Men’s and women’s, all patterns and colors, whether cheap or fancy. A real scourge. The only thing more uncomfortable is when labels are attached to people, literally – as with race, heritage, sexual orientation, social and economic class, and age. Then it’s prejudice.

For the most part, people labels are being challenged; yet ageism not only persists, it’s growing. And “generation-ism” is both a cause and effect.

There’s the “Silent Generation (born in 1945 and before),” “Baby Boomers” (1946-1964), “Gen X” (1965-1980), “Gen Y” or “Millennials” (1981-2000) and “Gen Z” (2001 and later). Ask yourself, who but demographers, sociologists, marketers and media do these age demarcations benefit? To them, they make total sense, to the rest of us the labels are pretentious, pandering, protean nonsense. What’s more, for as many individuals who match the assigned characteristics in an age demo (which, for the record, vary dramatically by source!), arguably, as many don’t.

On top of this obvious stereotyping, there’s an even bigger problem with labeling age: it promotes segregation. People who should be united become divided from each other.

FOR PRACTICAL INTENTS AND PURPOSES

Connecting people of different ages shows how much we’re alike, not different; breaking down counterproductive barriers. This direction is more vital now than ever as our population shifts in an unprecedented manner: older adults’ numbers are increasing, younger’s numbers are declining, and more years are separating the extremes.

The good news is respect between generations is improving and, according to research, conflict is lessening. Which makes now -- for practical intents and purposes -- the best time to demonstrate the multiple reasons why and how aging together is mutually beneficial.

The goal here is called generativity, which means people of all ages supporting one another. When it works, challenges become win-win opportunities. Generational game-changers provide economic, educational and experiential benefits -- what New York Times columnist David Brooks calls the “generativity revolution.”

Among the best -- label-arresting, culture advancing -- practices are those which encourage generations to live, learn, work and share experiences with one another. Genuine progress is made when we:

LIVE TOGETHER. NYU is partnering with several local assisted living communities to hook up students who need housing with residents who have spare rooms. “Beer Pong at Grandma’s?” was the headline of an article on the innovative program. Students who opt in to the home-stay program can slice their $14,000 per-year housing costs nearly in half, the program claims, with a fair percentage of the cost savings going to the older roomie.

This off-shoot of the sharing or gig economy is taking off with other universities around the country. Some pan-generational housemates also share transportation expenses, meals (maybe with beer or wine), home chores and schoolwork, and best of all friendship. The ideal scenario, these ageless connections become commonplace.

LEARN TOGETHER. Programs across the country are encouraging multiple generations to share campuses, courses and interests -- including entertainment, in at least one case. A unique media literacy program in New York engaged older adults and youngsters in the exploration of ageist portrayals in media.

Schools and older adult communities combine regular personal visits with social media and Skyping between to empower cross-generational socialization and learning experiences.

With increases in both multi-generation homes and informal caregiving, schools have an opportunity, if not obligation, to respond to the challenges of an aging population with formal education and training.

(Continued, page 3)
Hawaii passes nation’s first financial assistance law for working family caregivers

Hawaii last week passed groundbreaking legislation to provide financial assistance to family caregivers. The Kupuna Caregivers Act provides qualified caregivers with a voucher of up to $70 a day to buy services that they would otherwise perform themselves, such as adult day care and assisted transportation.

While support for elder care is usually granted directly to care recipients, Hawaii’s law grants assistance to working family caregivers, even if the care recipient is not Medicaid eligible. The small dollar amount provided is not intended to fully cover the cost of care, but rather provides for more hours of in-home care, meals, and other services that provide respite and support, enabling the caregiver to continue working.

Eligible caregivers are those working at least 30 hours a week while caring for a family member over age 60. Advocates assert the law recognizes the critical role family caregivers play in the patient care team.


(Cheers... continued from page 2)

WORK TOGETHER. Brooks Brothers, the nation’s oldest clothier, prides itself on structuring workplace environments and schedules to combine the experience of veteran employees with ambition of new hires. Renowned longevity advocate Robert N. Butler, M.D. asked, “Is it reasonable for people to spend a quarter of their adult life in retirement?” Not when they have more to contribute – as individuals and to society.

Why become an economic dependency when intergenerational workforces can add to economic productivity? Creative “retooling” of workstations and life-stations, like Brooks Brothers and other progressive employers are doing, exploit the coincidence of private gain and public interest.

SHARE EXPERIENCES. More than three in four people wish there were more opportunities in their communities for people of different ages to meet and engage with one another, according to the Generations United and Eisner Foundation May 2017 report, I Need You, You Need Me; The Young, The Old, and What We Can Achieve Together.

Filled with strategies for advocacy and program development, the authors included this suggestion: “Smile at someone much older or younger than you. . . . You never know what will happen from there.” As the population of the United States grows older, our culture should do more to take advantage of the natural affinity between young and old.

World travel creates sharable experiences and life lessons. Closer intergenerational bonds are more obvious in European societies where people of all ages get together to dine and drink, enjoy music and sports, and have actual conversations.

By living, learning, working and sharing with one another, the sum of generations become better than the individual ages. And those pesky labels, they become irrelevant to our culture’s fabric.

Stuart Greenbaum is lead author of the cultural blog Humble Sky (www.humblesky.net) on which this essay was first published. He is a Governor’s appointee to the California Commission on Aging, though this content represents an independent perspective.
Scam alerts out for Medicare cards due out in 2018

The Centers for Medicare and Medicaid Services (CMS) have announced that new Medicare cards are due out next year. Scams relating to the new card are already surfacing, according to AARP, who warns that some Medicare recipients have received calls from scammers who tell them that they must pay for the new card and then ask them for their checking account and Medicare card numbers. AARP cautions “Don’t give out either number.”

The new Medicare cards will no longer display Social Security numbers, a move designed to protect against fraud and identity theft, which is on the rise among those age 65 and older. According to the latest figures from the Department of Justice, the number of cases reached 2.6 million in 2014, up a half million incidents in just two years.

General information about the new cards:
- CMS will begin mailing the cards to beneficiaries in April.
- The cards will automatically be mailed to all 58 million current beneficiaries. You don’t need to do anything special to receive one.
- The new cards will feature a randomly assigned Medicare Beneficiary Identifier (MBI) made up of 11 letters and numbers.
- Your benefits won’t change under the new MBI.

“Anyone saying they are going to charge you for a card is a scammer,” says Paul Stephens, director of policy and advocacy with the Privacy Rights Clearinghouse in San Diego. “In the case of CMS, they will never need you to tell them what your Medicare card number is because they already know it.”


September is Senior Center Month!

Time to start planning for 2017 Senior Center Month!

The National Council on Aging has released its 2017 Senior Center Month Program Planning Guide, available for use in planning your September Senior Center Month celebration. The guide includes suggestions to help educate the community about the wide range of activities, services, and benefits you offer. This year’s theme, *Senior Centers: Masters in Aging*, reflects the core ideal of what older adults come to senior and community centers to achieve through fitness classes, social activities, learning opportunities and a range of other programs. 2017 Senior Center Month materials will be available soon. Keep an eye out on the NCOA/NISC website for more information!

Information from NCOA Week Get ready for Senior Center Month! June 20, 2017.

Upcoming Events

August 8-9, 2017, Triple-A Council of California (TACC), Vagabond Inn, Sacramento. [Www.4TACC.org](http://Www.4TACC.org) for agenda and information.

September 7-8, 2017. California Commission on Aging, San Rafael. [Www.ccoa.ca.gov](http://Www.ccoa.ca.gov) for information.

October 26, 2017. The SCAN Foundation Long-Term Services and Supports Summit, Sacramento
Lance Robertson confirmed to lead the Administration for Community Living

Oklahoma’s Director of Aging Services, Lance Robertson, was confirmed by the U.S. Senate this month to head the umbrella-structured Administration for Community Living (ACL) within the federal Department of Health and Human Services. ACL houses the Administration on Aging, the Administration on Disabilities, the Center for Integrated programs and National Institute on Disability, Independent Living, and Rehabilitation Research.

Assistant Secretary Robertson has earned respect across the aging services network, having led Oklahoma’s aging division for 10 years and served as president of NASUAD. The appointment was praised by the National Association of States United for Aging and Disabilities (NASUAD) and the National Council on Aging (NCoA) for Robertson’s knowledge of the aging and disability networks and compassion for the populations served.

Proposed federal cuts threaten progress toward older adult access to food

A new analysis by the California Budget & Policy Center (CBPC) explores the impacts of federal proposals to reduce funding for nutrition programs. According to the CBPC fact sheet, Federal Cuts to Food Assistance Would Harm Older Californians, Many of Whom Already Struggle to Afford Enough Food, “policy changes being pursued by the Trump Administration and Republicans in Congress threaten to inflict serious harm on older adults, and the rapid aging of California’s population means that a growing number of state residents are at risk.”

In July the House Appropriations Committee moved to cut the Supplemental Nutrition Assistance Program (SNAP) by $150 billion (20%) over the next ten years, a proposal that was slightly less than the President’s proposal to cut over 25% over that same period. In California, SNAP benefits – known here as CalFresh – are based on a cost of $1.50 per meal.

CBPC predicts the proposed cuts would cause significant increases in “hunger and hardship” across the state, given the California’s already-bare bones expenditures. Approximately 25% of older Californians face food insecurity today, and efforts are ongoing to increase both access to CalFresh benefits as well as to strengthen the state’s commitment to older adult nutrition programs. With progress underway to reduce older adult hunger in California, the federal cuts could shift at least $1.8 billion in costs back to the state in order to maintain CalFresh benefits at 2016 levels.

To read the full CBPC fact sheet, click here.


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Survey results compare national AAA services, staffing and budget averages to data from individual states

The National Survey of Area Agencies on Aging 2017 Report tracks important new trends in Area Agency on Aging (AAA) programs, services and funding. The report reveals the average rates of the aging services system participation in national initiatives and compares state participation rates to the national numbers. As reported by n4a, survey data is essential for analyzing policy issues, benchmarking services, supporting requests for funding, preparing local issue briefs, speaking with funders or legislators and more.

The latest report shows that AAAs offer an average of 22 home and community-based services; 63% of AAAs participate in integrated care efforts; 70% of AAAs are involved in age-friendly, livable, or dementia-friendly community activities; 66% provide services to veterans; and 85% serve individuals with disabilities. The survey also includes individual state summaries of Area Agency sources of funding, evidence based programs, participation in integrated care opportunities, and data on staffing, volunteers, and the average annual budgets.

California AAA’s budget and staffing averages appear high compared to national numbers, but are likely skewed upward by the state’s large population centers in Los Angeles, San Diego and the San Francisco Bay Area. The California data shows half of all Area Agencies delivering some level of evidence based services, while less than 20% participate in an integrated care model. California’s AAAs rely on the Older Americans Act for half of their funding and on state funding for another 25 percent, with a variety of sources filling in the remainder.

To read the full national report, click here; then scroll down to find reports on participating states.

Information from NASUAD Friday Update - July 14, 2017

One-Stop Support Center for the Legal Services and Aging and Disability Community

The National Center on Law and Elder Rights (NCLER) is a new national resource center for providers of legal, aging and disability services that is focused on the legal rights of older adults. A collaborative effort of Justice in Aging, the American Bar Association Commission on Law and Aging, the National Consumer Law Center, and the Center for Social Gerontology, NCLER provides training and technical services to states and programs working to improve legal services development.

The NCLER website features a free library of training materials and webinars on basic legal topics such as Medicare, foreclosure prevention, Supplemental Security Income (SSI), and supported decision-making; and advanced legal trainings on topics that include benefits for consumers in the revised nursing facility regulations, social security overpayments and low-income clients, older adults and health care decision-making in clinical settings, reverse mortgage servicing & foreclosure: emerging issues, elder financial abuse and Medicaid denials, and elder abuse: the impact of undue influence.

Established in partnership with the federal Administration on Community Living and Administration on Aging, the NCLER resource is designed to enhance the quality, cost effectiveness, and accessibility of legal assistance and elder rights programs provided to older persons with the greatest social or economic need.

Information from the National Center on Law and Elder Rights website and NASUAD Friday Update, Friday, August 18, 2017.
Spousal Impoverishment rule expanded to cover HCBS waiver clients

Under a new Medi-Cal rule announced in July by the Department of Health Care Services (DHCS), the state’s spousal impoverishment rule has been expanded to protect a broader range of individuals receiving services covered by Medi-Cal.

The new rule expands spousal impoverishment provisions to Home and Community-Based Services (HCBS) waiver programs, which enable older adults or persons with disabilities who are at high risk for nursing home placement to stay at home or within their community. When one spouse in a married couple applies for an approved HCBS program, the spousal impoverishment provisions apply. As described by DHCS, the spousal impoverishment provisions allow the community spouse to retain more income and resources upon submission of a Medi-Cal application.

The changes announced by DHCS include:

- A broadened definition of an institutionalized spouse.
- Expanding spousal impoverishment provisions to IHSS beneficiaries enrolled in the Community First Choice Option (CFCO) (Many IHSS beneficiaries are enrollees in Community First choice).
- Expanding provisions to include waiver applicants on a waitlist – i.e., allowing applicants on a waitlist for the NF Waiver, Assisted Living Waiver, or other HCBS waivers to access Medi-Cal benefits under the spousal impoverishment rules.
- Allowing applicants to use a form completed by their physician indicating they meet the required medical criteria instead of a waiver program assessment to initiate Medi-Cal eligibility under spousal impoverishment provisions.
- Retroactivity for CFCO participants enrolled on or after January 1, 2014, and for those who were denied or discontinued eligibility due to delayed implementation of the new rules.

To learn more, visit the California Advocates for Nursing Home Reform website.

Information from California Advocates for Nursing Home Reform. News & Notes July 2017

Input requested for California Task Force on Family Caregiving Best Practices Survey

The California Task Force on Family Caregiving (established as the result of ACR 38 in 2015) would like to learn more about programs serving caregivers throughout the state. California has 4.4 million family caregivers who provide an estimated $58 billion worth of labor each year in this role. Despite their growing ranks and essential role in supporting older adults in need of assistance, little is known about services available to meet the needs of family caregivers.

If your organization provides direct services to family caregivers in California, you are strongly encouraged to complete the survey below. Your responses are critical to improving services to family caregivers in California. (One response per organization please.) To participate in the survey, click here: https://usccollege.qualtrics.com/jfe/form/SV_8bLPGMORuGAY1

Purposeful Aging Los Angeles Launches Landmark Age-Friendly Survey

Purposeful Aging Los Angeles (PALA) – an Age-Friendly initiative – has launched a landmark survey to gather feedback from County and City of Los Angeles residents that will guide the development of an Age-Friendly Action Plan for 2018-2021 for the Los Angeles region.

PALA seeks to prepare the Los Angeles region for a rapidly aging population through an innovative, sustained initiative that unites public and private leadership, resources and strategies. The older adult population (65 years and above) in the Los Angeles region will double between 2010 and 2030, from approximately 1.1 million to more than 2.2 million people.

“This is an opportunity for County and City of Los Angeles residents to speak out and help us make the Los Angeles region more age-friendly, allowing people to age in place and in community,” said Cynthia Banks, Director of Los Angeles County Workforce Development, Aging and Community Services. Laura Trejo, General Manager of the City of Los Angeles Department of Aging added “We ask residents of every community in the County and City of Los Angeles to join us in changing the future of aging in our region by taking this incredibly important survey.”

The confidential PALA survey takes about 20 minutes to complete and can be filled out by anyone 18 years of age or older who resides in the County of Los Angeles. The survey is available in 10 languages* at purposefulagingla.com and will be available from mid-August through September 15, 2017. Individuals and organizations are encouraged to help promote the survey to County residents using a Toolkit available at purposefulagingla.com.


Upcoming Events


September 29, 2017. Contra Costa Senior Transportation Forum,John Muir Medical Center, Walnut Creek. 9 a.m. – 3:00 p.m. For information or to RSVP: 925-937-8311 or nsalgado@mowsos.org.

October 26, 2017. The SCAN Foundation Long-Term Services and Supports Summit, Sacramento Convention Center, Sacramento. Click here for more information.

California Commission on Aging staff:
Sandra Fitzpatrick, M.A., Executive Director
Carol Sewell, MAG, Legislative Director
Marcella Villanueva, Analyst
Santa Paula center is lifeline to Spanish-speaking caregivers

Claudia Boyd-Barrett, California Health Report

The Family Caregiver Resource Center in Santa Paula isn't much to look at.

Located in a dusty strip mall along the main road of this small Ventura County town, the 500-square-foot office houses a few computers and some brochures and books on caregiving. Inside sits just one full-time worker and a part-time assistant.

Yet for dozens of local Spanish speakers caring for elderly and disabled relatives, this tiny center is a lifeline.

Since opening its doors just over a year ago, the Family Caregiver Resource Center has helped ease the burden of almost 200 family caregivers, providing them with free medical equipment, home modifications and respite care, and connecting them to Spanish-language support groups, trainings and social services. Staff members even organize monthly medical checkups for caregivers at the center; give out free adult diapers and nutritional drinks; and direct people who need help with immigration issues, setting up a will or just accessing food.

Run by Catholic Charities Ventura County and supported by an $80,000 federal grant channeled through the local Area Agency on Aging, the resource center is unique to
Ventura County and possibly the state. While providing caregiver support is not a new concept, the Family Caregiver Resource Center's exclusive focus on assisting the Spanish-speaking caregiver population makes it standout, said Program Manager Lisa Nagy.

The center primarily services the agricultural Santa Clara River Valley region, which includes the majority-Latino communities of Santa Paula, Piru and Fillmore. For caregivers in this region, the typical challenges of caring for a family member are exacerbated by additional stressors such as poverty, concerns about immigration status, lack of English language skills, and inability to access low-income health coverage and other social services because they or their relatives are undocumented.

"You're working with a population that's not used to receiving services, doesn't know where to look for services (or is) scared about immigration," Nagy said. "Also a lot of caregivers, we are finding, do not know they are caregivers. It's just what they do, in their culture, is take care of their families."

Overcoming initial mistrust

The need for Spanish-language support for caregivers in Ventura County is extensive. More than 1 in 10 county residents do not speak English well, according to the U.S. Census bureau. Latinos also suffer from a higher incidence of Alzheimer's and related disorders than Caucasians, yet they are significantly underrepresented in services, said Marleen Canniff, grants administrator at the Ventura County Area Agency on Aging.

Despite this need, the Family Caregiver Resource Center initially struggled to find clients to help, said Connie De La Rosa, who runs the Santa Paula office and was in charge of getting the program started.

Connie De La Rosa, a client resource coordinator, sits at a computer inside the Family Caregiver Resource Center in Santa Paula. (Photo: CLAUDIA BOYD-BARRETT/CALIFORNIA HEALTH REPORT)
Community members were mistrustful of the office at first—unsure whether the services being offered were legitimate and wary of providing personal information they feared might be turned over to immigration authorities, De La Rosa said. Cultural concerns also got in the way. Some people felt embarrassed asking for outside help for what they saw as a family responsibility.

In addition, many people were so busy juggling caregiving with paid work and getting by that they didn't have time to contact the center for help, even though they desperately needed it, De La Rosa said.

So, she set out into the community herself. For the past year, De La Rosa — a Spanish speaker — has been building connections with people and organizations in the area, showing up at local functions, medical clinics, churches, senior centers, food banks and other places frequented by seniors and their caregivers to let them know about the services the Family Caregiver Resource Center offers.

Sometimes she even goes directly to the caregivers themselves. She recounted a case where one woman was exhausted from caring for a husband with Alzheimer’s, yet too busy to seek help. De La Rosa heard about her through a neighbor and turned up at her house with an intake form so the woman could sign up for respite help. The caregiver was so surprised and relieved she started crying, De La Rosa said.

"I try to establish that relationship with people," she said. "A lot of people out here don't trust somebody on the phone. They need to see you.

"Now it's finally paying off."

Not the only one

As of July, the center had a waiting list for services, all of which are offered at no cost. About 28 people on the waiting list are seeking respite care, medical supplies or assisted devices. De La Rosa said that shows her outreach efforts are working. She expects the number of clients will continue to grow.

Rita Avila, 78, of Fillmore, is one client who has benefited from the resource center. For the past 20 years, the Spanish speaker has been caring for her husband, 86-year-old Rojelio Avila, who's been diagnosed with Alzheimer's and suffered three strokes. A few months ago, his condition deteriorated to the point where the doctor told Rita Avila her husband could not be left alone. That left her stuck in the house, unable to visit friends or take time for herself as she was used to. Her daughters helped occasionally but were busy working and looking after their own families. Rita Avila said she felt lonely, frustrated and isolated.
Rita Avila and her husband, Rojelio Avila. Rita has been a caregiver for her husband for the past 20 years and recently joined a Spanish-language support group run by the Family Caregiver Resource Center. (Photo: CLAUDIA BOYD-BARRETT/CALIFORNIA HEALTH REPORT)

Luckily, she found out about a monthly caregiver support group organized by the Family Caregiver Resource Center and offered at her local senior center in Fillmore. Through attending the group, Rita Avila said she has learned coping strategies and met other Latina women in the same boat. She said she’s started recommending the group to other Spanish speakers she knows.

“It feels good because you stop and think, I’m not the only one,” she said. “There are a lot of people out there who are going through the same.”

Canniff, with the Ventura County Area Agency on Aging, confirmed that the Family Caregiver Resource Center is the only program in Ventura County solely serving the Spanish-speaking caregiver population. Christin Hemann, a spokeswoman for the California Department of Aging, said the state doesn’t track these kinds of programs. However, Derrell Kelch, executive director of the California Association of Area Agencies on Aging, said the program is likely the only one in the state.

Nagy and De La Rosa, who both spoke passionately about the program, said they would like to expand it further, opening a bigger office, perhaps even with an adult day-care center attached. Those big dreams would require more funding, they acknowledged. In the meantime, they said they’ll continue to help caregivers as much as they can with the resources they have.

“We’re used to working in tiny spaces,” Nagy said. “But we have big hearts and we give a lot.”

The California Health Report is a statewide nonprofit news service that covers health and health policy.
Service providers pipe up over cuts

A www.toacorn.com/articles/service-providers-pipe-up-over-cuts/

By TO Acorn Staff | on August 31, 2017

Representatives from several area social service providers gathered at City Hall last week to lobby U.S. Rep. Julia Brownley (D- Thousand Oaks) against proposed cuts to the federal Community Development Block Grant program.

Lutheran Social Services, which has an office in T.O., told the congresswoman it relies on CDBG funds to pay for a full-time caseworker assigned to help the city's homeless and nearly homeless.

"Many people don't believe we have kids who come to school from a car after stopping at a gas station to clean up," said Denise Cortes, LSS area director. "We'd lose the ability to help those most in need in our community."

WORRIED—Social service providers attend a forum hosted by the City of Thousand Oaks on Aug. 24 to learn from U.S. Rep. Julia Brownley about the state of the president's budget proposal, which includes deep cuts in domestic spending. Courtesy of City of Thousand Oaks

The Aug. 24 meeting was arranged by City Councilmember Joel Price, who had the idea after attending a National
League of Cities conference in Cleveland in June. Although the league suggested that council members relay concerns from service providers to their federal representatives, Price decided to cut out the middleman and ask Brownley to meet with them in person.

"I thought it would be a good idea . . . if we could all be in the same room and have our congresswoman here," he said.

Other county agencies and nonprofits to attend last Thursday’s meeting—like Habitat for Humanity, Many Mansions, Westminster Free Clinic, Conejo Recreation and Park District, and the Ventura County Area Housing Authority and Area Agency on Aging—use federal funds to offer services to the community’s low-income and at-risk populations.

Victoria Jump, director of the Area Agency on Aging, told Brownley there already isn’t enough funding to feed all of the in-need seniors in the county, a population whose numbers have increased by 5 to 7 percent each year since 2014.

"We continue to see a great increase in our population without the funding to provide services," she said. "For us, it’s trying to figure out who is not going to receive the meals."

Calling the meeting enlightening, informative and "very, very helpful," Brownley said she hadn’t realized how extensively CDBG funding was used to help local residents.

"I want to assure everyone, without hesitation, I will be fighting for all these necessary funds," she told the Acorn.

The congresswoman reminded attendees that a president’s proposal is only a first pass at a budget.

"It is ultimately Congress’ responsibility to put a budget together and finalize a budget and put that budget back on the president’s desk for a signature," she said. "I think I have heard from both sides of the aisle that this proposal is dead on arrival."

Having worked behind the scenes with members of both major parties, Brownley said, she imagines that, while there will be changes in the budget, she anticipates they won’t be huge.

"If I were a betting person, I would say we are probably going to end up with a budget that is similar (to the last one)," she said. "We’ve all witnessed surprises over the last seven or eight months here, but I think sound heads within Congress will prevail at the end of the day and we should end up with a budget that is a do-no-harm budget."

City involvement

In July, the Thousand Oaks council verbally committed to taking an active role in opposing block grant cuts included in President Trump’s 2018 budget proposal. At the time, veteran Councilmember Andy Fox said this was a rare instance that begged for the city to get involved in a federal issue.

"Our eye on the ball is serving our constituents here in Thousand Oaks, and these monies go directly to them, and we know they’re not wasted," Fox said at the July 11 council meeting.

Councilmember Rob McCoy was less enthused about the city getting involved in the debate, saying that federal spending had increased 90 percent under the Obama administration and that with $19 trillion to $20 trillion in national debt, "we’ve got to make some cuts."

"I realize that these are in some way draconian, but we’re in a state where we have to do something," he said, adding that the burden should fall on the private sector.

"But we’re also watching as the ability of the private sector to participate in those nonprofit opportunities is . . . (being limited) because the tax burden is so high. So there’s a balance in this somewhere," he said.
<table>
<thead>
<tr>
<th>#</th>
<th>Grantee/VCAAA</th>
<th>Client/Service</th>
<th>Q4 Units Contracted</th>
<th>Q4 Units Performed</th>
<th>Units Year-to-Date Contracted</th>
<th>Units Year-to-Date Performed</th>
<th>% of Goal YTD</th>
<th>Funds Budgeted YTD</th>
<th>Funds Requested YTD</th>
<th>% Budget YTD</th>
<th>Funding per Service Unit YTD</th>
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No Corrective Action Plans (CAPs) requested for Q4, FY16/17
### VCAA Quarterly Grantee and Direct Service Performance Report
#### Q4 through June 30, 2017

**Agenda Item #6.1: Quarterly Grantee and Direct Service Performance Report**

**Advisory Council Meeting**
September 13, 2017

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<table>
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<tr>
<th>GRANTEE/VCAA</th>
<th>GRANT NAME</th>
<th>FUNDING SOURCE</th>
<th>CLIENT/SERVICE</th>
<th>UNIT</th>
<th>Q4 Units Contracted</th>
<th>Q4 Units Performed*</th>
<th>Units YTD Contracted</th>
<th>Units YTD Performed</th>
<th>% to goal YTD</th>
<th>Budgeted YTD</th>
<th>Funds Requested YTD</th>
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<td>FCRC - CHCD</td>
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<td>154</td>
<td>146</td>
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<td>2</td>
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<td>2,852</td>
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<td>Pre-Placement Counseling</td>
<td>Title III E</td>
<td>CG Counseling-Hour</td>
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<td>37</td>
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<td>155</td>
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<td>$27,824</td>
<td>$27,824</td>
<td>100%</td>
<td>$180.09</td>
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<td>37</td>
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<td>155</td>
<td>103%</td>
<td>$27,824</td>
<td>$27,824</td>
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<td>$180.09</td>
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<td>Long Term Care Ombudsman</td>
<td>Title III B, VIII A, State</td>
<td>Visits to RCFEs</td>
<td>100%</td>
<td>601</td>
<td>100%</td>
<td>3,160</td>
<td>100%</td>
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<td>$50,000</td>
<td>100%</td>
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<td>Visits to SNFs</td>
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<td>363</td>
<td>100%</td>
<td>1,393</td>
<td>100%</td>
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<td>$50,000</td>
<td>100%</td>
<td>$33.53</td>
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<td>Long Term Care Ombudsman</td>
<td>Title III B, VIII A, State</td>
<td>Work with Residents Councils</td>
<td>78</td>
<td>92</td>
<td>314</td>
<td>359</td>
<td>115%</td>
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<td>Title III B, VIII A, State</td>
<td>Complaint Resolution %</td>
<td>89%</td>
<td>100%</td>
<td>89%</td>
<td>112%</td>
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<td>375</td>
<td>773</td>
<td>1,500</td>
<td>3,093</td>
<td>206%</td>
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<td>1,792</td>
<td>4,059</td>
<td>5,429</td>
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<td>6</td>
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<td>3,822</td>
<td>5,875</td>
<td>13,428</td>
<td>220%</td>
<td>$183,657</td>
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<td>Senior Concerns - Adult</td>
<td>FCGiver Ctr - Supplemental</td>
<td>Title III E</td>
<td>CG Adaptations Modification</td>
<td>8</td>
<td>13</td>
<td>20</td>
<td>31</td>
<td>155%</td>
<td>$6,500</td>
<td>$8,900</td>
<td>137%</td>
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<td>FCGiver Ctr - Supplemental</td>
<td>Title III E</td>
<td>Assistive Devices</td>
<td>5</td>
<td>6</td>
<td>15</td>
<td>10</td>
<td>67%</td>
<td>$2,375</td>
<td>$1,280</td>
<td>54%</td>
<td>$128.00</td>
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<td>FCGiver Ctr - Respite Care</td>
<td>Title III E</td>
<td>In-Home Respite Hour</td>
<td>425</td>
<td>432</td>
<td>1,500</td>
<td>1,085</td>
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<td>$21,750</td>
<td>$20,515</td>
<td>94%</td>
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<td>Adult Day Care Hour</td>
<td>240</td>
<td>272</td>
<td>600</td>
<td>613</td>
<td>102%</td>
<td>$15,250</td>
<td>$15,180</td>
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<td>Family Caregiver Center - Adult - CVSC</td>
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<td>678</td>
<td>723</td>
<td>1,735</td>
<td>1,710</td>
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<td>$45,875</td>
<td>$45,875</td>
<td>100%</td>
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<td>7</td>
<td>Family Caregiver Center - Child - CVSC</td>
<td>Total FCRC - Child - CVSC</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>0%</td>
<td>$0</td>
<td>$0</td>
<td>0%</td>
<td>$0</td>
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<tr>
<td>VCAAA</td>
<td>ElderHelp</td>
<td>Title III B</td>
<td>Nutrition Transportation Ride</td>
<td>2,329</td>
<td>1,396</td>
<td>9,314</td>
<td>6,484</td>
<td>70%</td>
<td>$15,000</td>
<td>$14,799</td>
<td>99%</td>
<td>$2.28</td>
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<td>ElderHelp</td>
<td>Title III B/New Freedom</td>
<td>Ride/Ticket</td>
<td>5,465</td>
<td>9,257</td>
<td>21,864</td>
<td>35,121</td>
<td>165%</td>
<td>$192,000</td>
<td>$185,319</td>
<td>97%</td>
<td>$5.28</td>
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<td>ElderHelp</td>
<td>Title III B</td>
<td>Personal Care Hour</td>
<td>257</td>
<td>42</td>
<td>709</td>
<td>330</td>
<td>47%</td>
<td>$16,000</td>
<td>$11,748</td>
<td>73%</td>
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</tbody>
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117% YTD Supplemental Services 99% YTD Total Respite 260% YTD Supplemental Svcs 102% YTD Total Respite
## VCAAA Quarterly Grantee and Direct Service Performance Report

**Q4 through June 30, 2017**

### Agenda Item #6.1: Quarterly Grantee and Direct Service Performance Report

#### Advisory Council Meeting

- **September 13, 2017**

---

### GRANTEE/VCAAA GRANT NAME FUNDING SOURCE CLIENT/SERVICE UNIT

<table>
<thead>
<tr>
<th>Q4 Units Contracted</th>
<th>Q4 Units Performed*</th>
<th>Units YTD Contracted</th>
<th>Units YTD Performed</th>
<th>% of goal YTD YTD</th>
<th>Budgeted YTD</th>
<th>Funds Requested YTD</th>
<th>Funding per Service Unit YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>VCAAA ElderHelp</td>
<td>Title IIIB Homemaker</td>
<td>Hour</td>
<td>125</td>
<td>50</td>
<td>324</td>
<td>65%</td>
<td>$ 15,000</td>
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<tr>
<td>VCAAA ElderHelp</td>
<td>Title IIIB Chore</td>
<td>Hour</td>
<td>38</td>
<td>172</td>
<td>349</td>
<td>233%</td>
<td>$ 14,000</td>
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<tr>
<td>VCAAA ElderHelp</td>
<td>Title IIIB Home Modifications</td>
<td>Modification</td>
<td>19</td>
<td>23</td>
<td>76</td>
<td>85%</td>
<td>$ 32,118</td>
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<td>VCAAA ElderHelp</td>
<td>Title IIIB Personal/Home Security</td>
<td>Product</td>
<td>5</td>
<td>2</td>
<td>8</td>
<td>40%</td>
<td>$ 2,000</td>
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<tr>
<td>VCAAA ElderHelp</td>
<td>Title IIIB Cash/Material Aid Aid Assistance</td>
<td>Assistance</td>
<td>25</td>
<td>3</td>
<td>100</td>
<td>100%</td>
<td><strong>$ 12,000</strong> 80% <strong>$ 9,563</strong></td>
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</table>

#### Total Direct Elder Help

- **8,263**
- **10,954**
- **32,733**
- **52,711**
- **161%**
- **$ 298,118**
- **$ 254,954**

### VCAAA Information and Assistance Title IIIB

- **816**
- **2,467**
- **3,264**
- **7,330**

### VCAAA Information and Assistance Title IIIE

- **77**
- **1,122**
- **309**

### VCAAA Health Insurance Council and Advocacy Program

- **630**
- **2,399**
- **2,543**

### VCAAA Homecare and Advocacy Program

- **540**
- **1,530**

### VCAAA I&A/Outreach IIIB

- **1,390**
- **4,750**
- **5,560**
- **20,056**

### VCAAA I&A/Outreach IIIE

- **715**
- **2,637**
- **2,861**

### VCAAA Health Insurance Council and Advocacy Program

- **628**
- **2,250**
- **7,790**

### VCAAA I&A/Outreach III

- **1,250**
- **10,306**

### VCAAA HICAP

- **7,825**
- **8,104**
- **31,300**
- **45,740**

Performance measures established by Federal HICAP/SHIP (Funding includes MIPPA)

<table>
<thead>
<tr>
<th>GRANTEE/VCAAA</th>
<th>GRANT NAME</th>
<th>FUNDING SOURCE</th>
<th>CLIENT/SERVICE UNIT</th>
<th>UNIT</th>
<th>Q4 Units Contracted</th>
<th>Q4 Units Performed*</th>
<th>Units YTD Contracted</th>
<th>Units YTD Performed</th>
<th>% of goal YTD YTD</th>
<th>Budgeted YTD</th>
<th>Funds Requested YTD</th>
<th>Funding per Service Unit YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catholic Charities LA - Adult</td>
<td>CRRC - Support Svcs - Adult</td>
<td>Title III E</td>
<td>CG Assessments Assessment</td>
<td>30</td>
<td>17</td>
<td>120</td>
<td>137</td>
<td>114%</td>
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<td>CRRC - Support Svcs - Adult</td>
<td>Title III E</td>
<td>CG Case Management</td>
<td>Hour</td>
<td>45</td>
<td>34</td>
<td>150</td>
<td>195</td>
<td>130%</td>
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<tr>
<td>Catholic Charities LA - Adult</td>
<td>CRRC - Support Svcs - Adult</td>
<td>Title III E</td>
<td>CG Support Groups</td>
<td>Session</td>
<td>5</td>
<td>8</td>
<td>35</td>
<td>34</td>
<td>96%</td>
<td></td>
<td></td>
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<tr>
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<td>CRRC - Support Svcs - Adult</td>
<td>Title III E</td>
<td>CG Training Session</td>
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<td>9</td>
<td>5</td>
<td>35</td>
<td>28</td>
<td>79%</td>
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<tr>
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<td>CRRC - Supplemental Svcs - Adult</td>
<td>Title III E</td>
<td>CG Adaptations</td>
<td>Modification</td>
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<td>3</td>
<td>30</td>
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<td>CRRC - Supplemental Svcs - Adult</td>
<td>Title III E</td>
<td>Assistive Devices Product</td>
<td>Hour</td>
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<td>2</td>
<td>40</td>
<td>39</td>
<td>98%</td>
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<td>CRRC - Respite Care - Adult</td>
<td>Title III E</td>
<td>In-Home Respite Hour</td>
<td>150</td>
<td>150</td>
<td>600</td>
<td>694</td>
<td>116%</td>
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<td>CRRC - Respite Care - Adult</td>
<td>Title III E</td>
<td>Adult Day Care</td>
<td>Hour</td>
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<td>6</td>
<td>40</td>
<td>79</td>
<td>198%</td>
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<td></td>
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<td>Information and Assist Contact</td>
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### VCAAA Quarterly Grantee and Direct Service Performance Report

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<th>GRANT NAME</th>
<th>FUNDING SOURCE</th>
<th>CLIENT/SERVICE</th>
<th>UNIT</th>
<th>Q4-Units Contracted</th>
<th>Q4 Units Performed*</th>
<th>Units YTD Contracted</th>
<th>Units YTD Performed</th>
<th>% to goal YTD</th>
<th>Budgeted YTD</th>
<th>Funds Requested YTD</th>
<th>% Budget YTD</th>
<th>Funding per Service Unit YTD</th>
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<td>FCRC - Information Svcs - Adult</td>
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<td>100%</td>
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<td>Assessment</td>
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<td>2884</td>
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<td>100%</td>
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<td>FCRC - Support Svcs - Child</td>
<td>Title III E</td>
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<td>4</td>
<td>30</td>
<td>6</td>
<td>27%</td>
<td>$13,015</td>
<td>$13,015</td>
<td>100%</td>
<td>$9,000</td>
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</tr>
<tr>
<td>Catholic Charities LA - Child</td>
<td>FCRC - Support Svcs - Child</td>
<td>Title III E</td>
<td>CG Training</td>
<td>Session</td>
<td>15</td>
<td>2</td>
<td>60</td>
<td>13</td>
<td>22%</td>
<td>$2,000</td>
<td>$2,000</td>
<td>100%</td>
<td>$33,066</td>
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<tr>
<td>Catholic Charities LA - Child</td>
<td>FCRC - Access Assistance - Child</td>
<td>Title III E</td>
<td>Information and Assist</td>
<td>Contact</td>
<td>8</td>
<td>12</td>
<td>30</td>
<td>44</td>
<td>147%</td>
<td>$101,571</td>
<td>$101,571</td>
<td>100%</td>
<td>$115,977</td>
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<tr>
<td>Catholic Charities LA - Child</td>
<td>FCRC - Information Svcs - Child</td>
<td>Title III E</td>
<td>Community Education</td>
<td>Activity</td>
<td>1</td>
<td>7</td>
<td>4</td>
<td>36</td>
<td>100%</td>
<td>$101,571</td>
<td>$101,571</td>
<td>100%</td>
<td>$115,977</td>
<td></td>
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</tr>
</tbody>
</table>

**VCAA**

**Fall Prevention** Title III D, VCPH, VCGF MOB: Stepping On: Tai-Chi: Walk with Ease Classes completed by participants 800 893 3,200 2,197 69% **VCAA**

**Fall Prevention** Title III D, VCPH, VCGF MOB: Stepping On: Tai-Chi: Walk with Ease Risk Assessment 38 38 190 173 115% **VCAA**

**HomeShare** VC General Fund Provider and Seeker Matched Meal 15 25 60 44 77% **VCAA**

**HomeShare** VC General Fund Referral to Inhouse Services Referral 75 75 300 96 32% **VCAA**

**Housing + HousingAuth City/EB** Active Case Load Clients Cases 60 132 330 600 182% **VCAA**

**VCAA Evidence Based & Other Programs** Evidence Based and Other Programs 968 1,088 4,040 3,112 77% **VCAA**

**MSSP** Client Care Managed Client Month 480 450 1,920 1,902 99% **VCAA**

**Sen-Jobs for Progress, Inc** Senior Employment Title V - SCSSEP Senior Employment Participants 9 9 36 36 100% **VCAA**

**Senior Employment - Title V** Total Senior Employment 9 9 36 36 100% **VCAA**

**Camarillo Health Care District** Senior Nutrition Program Title III C, CA GF KDM & Congregate Meals Meal 8,755 6,240 28,670 23,510 82% **VCAA**

**City of Fillmore** Senior Nutrition Program Title III C, CA GF KDM & Congregate Meals Meal 2,317 2,346 10,078 9,056 90% **VCAA**

**City of Moorpark** Senior Nutrition Program Title III C, CA GF KDM & Congregate Meals Meal 2,146 2,144 8,041 8,529 106% **VCAA**

**City of Simi Valley** Senior Nutrition Program Title III C, CA GF KDM & Congregate Meals Meal 1,625 1,705 6,500 6,711 103% **VCAA**

**City of Ventura** Senior Nutrition Program Title III C, CA GF KDM & Congregate Meals Meal 12,779 12,163 49,516 47,747 96% **VCAA**

**Goleta Rec & Parks Dist** Senior Nutrition Program Title III C, CA GF Congregate Meals (Med. Food @ $4/meal) Meal 3,602 3,635 13,486 13,105 97% **VCAA**

**HELP of Ojai** Senior Nutrition Program Title III C, CA GF KDM & Congregate Meals Meal 7,785 8,539 20,072 17,700 85% **VCAA**

**Brenda's Casarina Restaurant, Palm Spring** Senior Nutrition Program Title III C, CA GF KDM & Congregate Meals (incl Food @ $4/meal) Meal 1,933 2,071 6,206 6,771 103% **VCAA**

**Senior Nutrition Program Meals** Total Contracted Meals & Meal Service Meal 57,964 54,715 219,488 207,235 94% **VCAA**

**Senior Nutrition Program** Title III NSIP, CA GF Food Supplies (SNP - Jordain’s) Meal 46,249 47,343 194,894 175,613 97% **VCAA**

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*No Corrective Action Plans (CAPs) were requested for Q4 FY16/17.*

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**VCAAA Quarterly Grantee and Direct Service Performance Report**

**June 30, 2017**

**Subject:** Quarterly Grantee and Direct Service Performance Report

**Agenda Item #6.1:** Quarterly Grantee and Direct Service Performance Report

**No Corrective Action Plans (CAPs) were requested for Q4 FY16/17.**

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