MEDI-RIDE

Frail seniors and people with disabilities may be eligible to receive door-through-door transportation to medical appointments from ElderHelp Medi-Rides. This service is for individuals unable to take regular route bus or dial-a-ride transportation services and who have no other way to get to medical appointments. Transportation can be provided outside city limits.

All rides require a minimum of five business days of advance notice to process Medi-Ride Transportation requests.

To get medi-rides individuals must NOT:
- Live in an assisted living facility, board and care, nursing home, or a retirement community.
- Already receive similar services from other agencies (such as Gold Coast Health Plan members).
- Be employed.

** Medi-Rides are limited to two rides per month. Riders will be asked about how they manage their daily activities, such as needing help with walking, bathing, completing chores and other tasks.

CONTACT INFORMATION
FOR LOCAL TRANSIT AGENCIES

GOLD COAST TRANSIT
Customer Service ...................................................(805) 487-4222
GO ACCESS Dial-A-Ride ......................................(800) 448-6133

THOUSAND OAKS TRANSIT (ECTA)
Connect City to City .....................................(805) 375-5467

SIMI VALLEY TRANSIT
Simi Valley Dial-A-Ride .....................................(805) 583-6464

HELP OF OJAI .............................................(805) 646-5122

VALLEY EXPRESS ........................................(805) 933-2267

CAMARILLO AREA TRANSIT
CAT Dial-A-Ride .............................................(805) 988-4228

VENTURA COUNTY TRANSPORTATION COMMISSION
VCTC ..........................................................(800) 438-1112

MOBILITY MANAGEMENT PARTNERS ..............(888) 667-7003

CONTACT US:

VENTURA COUNTY
AREA AGENCY ON AGING
805-477-7300
VCAAA
ElderHelp
TRANSPORTATION PROGRAM

The Ventura County Area Agency on Aging (VCAAA) is able to provide transportation tickets to seniors (60+) and people with disabilities FREE OF COST.

The objective of providing transit options is to help these populations remain independent in their communities and sustain their mobility through changing circumstances.

Using public transit or paratransit is a resourceful and environmentally conscious way to get around your city and throughout the County!

TO REQUEST TICKETS, CALL INFORMATION & ASSISTANCE (I&A) and ask for transportation. In order to receive the tickets, I&A will conduct a transportation referral, where staff will ask questions pertaining to your transportation needs.

VCAAA TRANSPORTATION PROGRAM

ElderHelp

VCAAA purchases transportation tickets for our clients from the following transit service providers.

DIAL-A-RIDE(DAR)/PARATRANSIT

Dial-A-Ride, also known as paratransit, is a transportation service that offers curb-to-curb transit service to eligible riders who are unable to use fixed route buses. To use DAR, riders must call in advance and specify pick-up or drop-off times and locations. Eligibility requirements are set by each transit service provider and may vary throughout the County.

FIXED ROUTE BUSES

Fixed Route buses run along predetermined routes on a fixed timed schedule. They are open to use by the general public, unlike most DAR/paratransit buses that are restricted to eligible clients. In the table below are the fixed route tickets and fare prices that VCAAA covers for eligible clients.

MOBILITY MANAGEMENT PARTNERS

Mobility Management Partners provide transportation services to Seniors 65+. Services offered include travel training, ADA Certification, Information Call Center Services, and Mobility Management: Catch-A-Ride Program. For more information, contact Mobility Management Partners.

TO REQUEST TICKETS, CALL INFORMATION & ASSISTANCE (I&A) and ask for transportation. In order to receive the tickets, I&A will conduct a transportation referral, where staff will ask questions pertaining to your transportation needs.

**ElderHelp TICKET DESCRIPTIONS**

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Quantity of Tickets</th>
<th>Age Requirement</th>
<th>ADA Card</th>
<th>Reduced Fare ID</th>
<th>Price - if not eligible (if not subject to change)</th>
<th>Service Areas</th>
</tr>
</thead>
<tbody>
<tr>
<td>VCTC Single Ride Reduced Fare</td>
<td>20/mo</td>
<td>65+</td>
<td>✓</td>
<td>✓</td>
<td>$0.60 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>VCTC Single Ride Full Fare</td>
<td>20/mo</td>
<td>60-65</td>
<td>✓</td>
<td>✓</td>
<td>$1.25 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>VCTC 10 Ride Intercounty Reduced Fare</td>
<td>2/mo</td>
<td>65+</td>
<td>✓</td>
<td>✓</td>
<td>$13.50 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>VCTC 10 Ride Intercounty Full Fare</td>
<td>2/mo</td>
<td>60-65</td>
<td>✓</td>
<td>✓</td>
<td>$27 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>Valley Express Reduced Fare monthly pass</td>
<td>1/mo</td>
<td>65+</td>
<td>✓</td>
<td>✓</td>
<td>$25 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>Valley Express Full Fare monthly pass</td>
<td>1/mo</td>
<td>60-65</td>
<td>✓</td>
<td>✓</td>
<td>$30 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>GO Access Dial-A-Ride</td>
<td>20/mo</td>
<td>65+</td>
<td>✓</td>
<td>✓</td>
<td>$3 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>East County Connect Dial-A-Ride</td>
<td>10/mo</td>
<td>65+</td>
<td>✓</td>
<td>✓</td>
<td>$5 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>Camarillo Dial-A-Ride 10 ride pass</td>
<td>2/mo</td>
<td>65+</td>
<td>✓</td>
<td>✓</td>
<td>$15 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
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<tr>
<td>Simi Valley 25 ride Fixed Route</td>
<td>1/mo</td>
<td>65+</td>
<td>✓</td>
<td>✓</td>
<td>$0.75 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
</tr>
<tr>
<td>Simi Valley Dial-A-Ride</td>
<td>20/mo</td>
<td>60-65</td>
<td>✓</td>
<td>✓</td>
<td>$2 ea</td>
<td>Simi Valley, Thousand Oaks, Ventura, Oxnard, Port Hueneme, Ojai, Fillmore, Santa Paula, Piru, Hwy 126, Hwy 101, Hwy 1, East County, CSUCI, Oxnard-Camarillo, Conejo Connection, Coastal Express</td>
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</tbody>
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